

INTERIM PROHIBITION ORDER

HEALTH COMPLAINTS ACT 2016 Section 90

This Interim Prohibition Order is made pursuant to section 90 of the *Health Complaints Act 2016*.

The Health Complaints Commissioner (**Commissioner**) has made this Interim Prohibition Order because the Commissioner reasonably believes that the general health service provider named below has contravened a code of conduct applying to the general health service being provided and is satisfied that it is necessary to make this order to avoid a serious risk to the health, safety or welfare of the public.

Name of the general health service provider on whom the Interim Prohibition Order is imposed:	Natalie Kringoudis of Albert Park in the state of Victoria.
Date this Interim Prohibition Order commences:	28 July 2021
Date on which this Interim Prohibition Order expires:	An Interim Prohibition Order can remain in force for up to 12 weeks. This Interim Prohibition Order will remain in force until 19 October 2021 while an investigation is conducted unless it is revoked before that date.
Effect of this Interim Prohibition Order:	<p>1. <i>The general health service provider named above must not directly or indirectly:</i></p> <ul style="list-style-type: none"> a) <i>advertise or cause to be advertised, or</i> b) <i>offer or cause to be offered, or</i> c) <i>provide or cause to be provided,</i> <p><i>any general health service, paid or otherwise, in a clinical or non-clinical capacity, which involves, or is anyway related to Chinese medicine, Chinese Herbal Medicine, Chinese Herbal Dispensing, acupuncture, or the treatment of mental health disorders or emotional disorders.</i></p> <p>2. <i>The general health service provider named above must display a copy of this Interim Prohibition Order prominently at their business premises and ensure that it is easily visible to the public.</i></p> <p>3. <i>The general health service provider named above must publish a copy of this Interim Prohibition Order prominently on the homepage, that is easily visible to the public, of any website or social media platform she uses to offer or promote any general health services including (but not limited to) the following websites:</i></p>

	<ul style="list-style-type: none">• https://www.natkringoudis.com/• www.thepagodatree.com.au
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This Interim Prohibition Order takes effect on the service of the order on the general health service provider to whom it applies.

This Order will be published in the Victoria Government Gazette and on the Internet site of the Health Complaints Commissioner, www.hcc.vic.gov.au.



Karen Cusack
Health Complaints Commissioner